



ENGINEER – NETWORK MANAGEMENT CENTRE

About MEASAT

MEASAT is a premium supplier of satellite communication services to Asia's leading broadcasters, DTH platforms and telecom operators. Operating four communications satellites, the MEASAT fleet is able to provide satellite capacity to over 145 countries representing 80% of the world's population across Asia Pacific, Middle East, Africa, Europe and Australia. With the state of art MEASAT-3 and MEASAT-3a satellites co-located at the Company's key orbital slot of 91.5°E, the MEASAT fleet has a total of 100 transponders across four satellites.

Leveraging facilities at the MEASAT Teleport and Broadcast Centre, and working with a select group of world-class partners, MEASAT also provides a complete range of broadcast and telecommunications services including 3D, high definition and standard definition video playout, video turnaround, co-location, uplinking and IP termination services.

For more information, please visit www.measat.com.

Responsibilities:

- Customer Support – supports Antenna verification test, Link activations and Link upgrades or modifications
- Transponder monitoring – actively fine tuning the ever-changing carrier parameters on the Communication System Monitoring (CSM) software, attends to alarms, co-ordinates for adjustments as necessary
- Occasional Usage Service (OUS) management – manages bookings, monitors activations, records utilizations, and reports the usages for billing
- Video Services monitoring – monitors the channels availability, responds to the outages, co-ordinates the restoration efforts, notifies all relevant parties (customers, affiliates, management, vendors), and updates the status to all relevant parties
- RF equipment monitoring – monitors overall availability, attends to alarms and coordinates restoration
- Provide first level support for co-location service – performs visual checks on customers' equipment upon request, monitors customers' carriers for any anomaly
- Documentations – generates/enhances the processes and procedures for various services offered to the customers
- Reporting – manages and dispatches the daily Video Transmission reports to all video customers. Generates and dispatches the monthly reports to all customers detailing the service availability for each service subscribed and provides customers with explanations if availability falls below the SLA. Generates and distributes daily operation status report to relevant internal parties.
- Manages and monitors the customers' access into the co-location room.



Requirements:

- Degree in Electrical/Computer Engineering
- 1-2 year experience in service sector
- Knowledge in NMS, Video equipment, CISCO routers and switches would be an advantage
- Highly motivated individual
- Good communication and interpersonal skills
- Proficiency in all Microsoft applications
- Work entails shift duty

Interested candidates, please forward your resume to recruitment@measat.com. We regret that only shortlisted candidates will be notified.